# **Resource Guide The City of Toronto**

# **CRISIS LINES (24 HRS)**

• Hope for Wellness Health Line: 1-855-242-3310

• Assaulted Women's Helpline: 416-863-0511

• Toronto Rape Crisis Centre: 416-597-8808

• Distress Centres of Greater Toronto: 416-408-4357

• Gerstein Distress Centre: 416-929-5200

• York Support Services Network: 1-855-310-2673

# **CRISIS LINES (NON-24 HRS)**

• TransLifeline: 1-877-330-6366 (10AM-4PM)

• LGBTQ Youthline: 647-694-4275 (4PM-9:30PM)

# ADULTS WHO EXPERIENCE(D) BULLYING RESOURCES

• Canadian Institute of Workplace Bullying Resources: https://instituteofworkplacebullyingresources.ca/

 How to Deal With Adult Bullying: https://www.verywellmind.com/how-to-deal-with-adult-bullying-5187158

# MENTAL HEALTH SUPPORTS

- COTA Health: https://cotainspires.ca/
- CMHA Toronto: https://toronto.cmha.ca/
- Sound Times Support Services: https://soundtimes.com/
- Reconnect Community Health Services: <a href="https://www.reconnect.on.ca/">https://www.reconnect.on.ca/</a>
- Central Toronto Youth Services: https://ctvs.org/
- Fred Victor Center: https://www.fredvictor.org/

# **DISORDERED EATING SUPPORTS**

- North York General Hospital: <a href="https://www.nygh.on.ca/eating-disorders-program">https://www.nygh.on.ca/eating-disorders-program</a>
- Sheena's Place: https://sheenasplace.org/
- Toronto General Hospital:

https://www.uhn.ca/MentalHealth/Clinics/Eating Disorder#about

# **SUPPORT GROUPS & SELF HELP**

<sup>\*</sup>Most of the above also take on the following subcategories, but these are additional options:

• YWCA Toronto:

https://www.ywcatoronto.org/ourprograms/supportservices/mentalhealthsuport#:~ :text=YWCA%20Toronto%20Choices%20for%20Living,find%20positive%20pa

- Emotions Anonymous: https://emotionsanonymous.org/
- Mood Disorders Association: <a href="https://mooddisorders.ca/">https://mooddisorders.ca/</a>

#### BY APPOINTMENT COUNSELING SERVICES

- Medical Clinic for Person-Centred Psychotherapy: <u>www.medicalpsychclinic.com</u>
- Malvern Family Resource Centre: https://mfrc.org/

#### WALK IN COUNSELING SERVICES

- Family Service Toronto:
  <a href="https://familyservicetoronto.org/our-services/programs-and-services/walk-in-clinic/">https://familyservicetoronto.org/our-services/programs-and-services/walk-in-clinic/</a>
- Woodgreen Walk In Counselling (WIC): <a href="https://www.woodgreen.org/programs/walk-in-counselling-wic">https://www.woodgreen.org/programs/walk-in-counselling-wic</a>

#### ANGER MANAGEMENT SUPPORT SERVICES

- John Howard Society: <a href="https://johnhoward.on.ca/">https://johnhoward.on.ca/</a>
- Yorktown Family Services: <a href="https://www.yorktownfamilyservices.com/">https://www.yorktownfamilyservices.com/</a>

# ADDICTION SUPPORT

- The Access Point: <a href="https://theaccesspoint.ca/">https://theaccesspoint.ca/</a>
- Breakaway Addiction Services: https://breakawaycs.ca/
- Detox Centre in Toronto: https://addictionrehabtoronto.ca/detox-centre-toronto/

# HEALTHCARE RESOURCES

- Association of Ontario Health Centres: https://www.allianceon.org/index.php?ci\_id=3359&la\_id=1
- Parkdale Queen West Community Health Center: <a href="https://pqwchc.org/">https://pqwchc.org/</a>
- Medvisit Doctors: https://medvisit.ca/medvisit.ca/index.html
- Street Health Community Clinic: <a href="https://www.streethealth.ca/services">https://www.streethealth.ca/services</a>
- Health Connect Ontario: https://health811.ontario.ca/static/guest/home

# **DENTAL SERVICE RESOURCES**

- University of Toronto; Faculty of Dentistry: <a href="https://patients.dentistry.utoronto.ca/contact-information">https://patients.dentistry.utoronto.ca/contact-information</a>
- Evangel Hall Mission: <a href="https://www.evangelhall.ca/">https://www.evangelhall.ca/</a>
- Regent Park Community Health Centre: <a href="https://regentparkchc.org/program/dental-clinic/">https://regentparkchc.org/program/dental-clinic/</a>
- Smile City Dental: <a href="https://smilecitydental.ca/our-services/">https://smilecitydental.ca/our-services/</a>

#### SEXUAL HEALTH SUPPORT

- Aids and Sexual Health Info Line:
  - https://www.toronto.ca/community-people/health-wellness-care/sexual-health-infoline-ontario/
- Birth Control and STD Clinic: <a href="http://birthcontrolsexualhealth.ca/">http://birthcontrolsexualhealth.ca/</a>
- Hassle Free Clinic: <a href="https://www.hasslefreeclinic.org/">https://www.hasslefreeclinic.org/</a>
- Black Creek Community Health Center: https://www.bcchc.com/about-us/what-is-black-creek-chc/

# **2SLGBTQIA+ RESOURCES**

- Rainbow Health Ontario: https://sherbourne.on.ca/primary-and-family-health-care/
- Central Toronto Youth Services: <a href="https://ctys.org/program/pride-prejudice/">https://ctys.org/program/pride-prejudice/</a>
- The 519: https://www.the519.org/

#### HOUSING AND RENTAL SUPPORT

- Canadian Center for Housing Rights: <a href="https://housingrightscanada.com/">https://housingrightscanada.com/</a>
- Across Boundaries: <a href="http://acrossboundaries.ca/services/">http://acrossboundaries.ca/services/</a>
- Adelaide Centre for Women: https://www.fredvictor.org/what-we-do/housing/
- Streets to Homes Street Outreach & Support Program:
  <a href="https://www.toronto.ca/community-people/housing-shelter/homeless-help/streets-to-homes">https://www.toronto.ca/community-people/housing-shelter/homeless-help/streets-to-homes</a>

# FINANCIAL SUPPORT

- Canada Pension Plan (CPP):
  - https://www.canada.ca/en/services/benefits/publicpensions/cpp.html
- Canada Revenue Agency-General Inquiry:
  - https://www.canada.ca/en/revenue-agency/corporate/contact-information.html
- Ontario Disability Support Program:
  - https://www.ontario.ca/page/ontario-disability-support-program
- Ontario Works: https://www.ontario.ca/page/ontario-works

#### **TRANSIT**

- Toronto Transit Commission (TTC): https://www.ttc.ca/
- Wheel Trans: <a href="https://www.ttc.ca/wheel-trans">https://www.ttc.ca/wheel-trans</a>

# LEGAL AID AND ADVOCACY SUPPORT

 Canadian Civil Liberties Association: <a href="https://ccla.org/?gclid=Cj0KCQiAj4ecBhD3ARIsAM4Q\_jFXvooXQ\_-L3haZ2oixdnV-">https://ccla.org/?gclid=Cj0KCQiAj4ecBhD3ARIsAM4Q\_jFXvooXQ\_-L3haZ2oixdnV-</a>

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- Legal Aid Ontario: <a href="https://www.legalaid.on.ca/">https://www.legalaid.on.ca/</a>
- Ontario Human Rights Commission: <a href="https://www.ohrc.on.ca/en">https://www.ohrc.on.ca/en</a>

# **OMBUDSMAN TORONTO**

• Ombudsman Toronto: <a href="https://www.ombudsmantoronto.ca/">https://www.ombudsmantoronto.ca/</a>

#### FAMILY SUPPORT RESOURCES

- CMHA Toronto Family Outreach and Response: https://toronto.cmha.ca/family-support/
- Reconnect Community Health Services: <a href="https://www.reconnect.on.ca/">https://www.reconnect.on.ca/</a>

# FOOD BANKS

- Daily Bread Food Bank: <a href="https://www.dailybread.ca/?gclid=Cj0KCQiAj4ecBhD3ARIsAM4Q\_jFnrRNb0FcvZD4">https://www.dailybread.ca/?gclid=Cj0KCQiAj4ecBhD3ARIsAM4Q\_jFnrRNb0FcvZD4</a>
   W5zu
- FoodShare Toronto: <a href="https://foodshare.net/contact/">https://foodshare.net/contact/</a>

# ADDITIONAL RESOURCES

- Toronto Public Library: <a href="https://www.torontopubliclibrary.ca/">https://www.torontopubliclibrary.ca/</a>
- Generator Artist Life: https://artistproducerresource.ca/tiki-index.php?page=Artist-Life

# FEELING INSPIRED? Consider researching and volunteering!:

- Circle of Care: https://www.circleofcare.com/
- Toronto Grace Health Centre: https://www.torontograce.org/
- Canadian Mental Health Association: https://cmhato.org/
- Bullying Canada: <a href="https://www.bullyingcanada.ca/apply">https://www.bullyingcanada.ca/apply</a>